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# **Avaya 72301T**

**Avaya Aura Communication Applications Support**



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## **Product Version**

- ✓ Up to Date products, reliable and verified.
- ✓ Questions and Answers in PDF Format.

# Latest Version: 6.0

## Question: 1

Who is responsible for Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology?  
Response:

- A. Avaya Tier 3
- B. Business Partners
- C. Third Party Support
- D. Avaya Tier 2

**Answer: A**

## Question: 2

In an Avaya Aura Presence Services (PS) message flow, which type of message does a Remote Worker first send to PS?  
Response:

- A. NOTIFY
- B. SUBSCRIBE
- C. OPTIONS
- D. REGISTER

**Answer: B**

## Question: 3

Which types of certificates can be verified from the Avaya Aura Application Enablement Services (AES) web console?  
Response:

- A. only Avaya server certificates
- B. common a default Avaya SIP certificates
- C. default certificates and Avaya server certificates
- D. common and default Avaya server certificates

**Answer: C**

### Question: 4

To allow Remote Workers to download the 46xxsettings.txt file during the endpoint's boot-up process, which configuration step is required on the Avaya Session Border Controller for Enterprise (ASBCE)?

Response:

- A. File Transfer Server Flow
- B. PPM Mapping Profile
- C. File Transfer Mapping Profile
- D. Reverse Proxy

**Answer: D**

### Question: 5

Considering the message flow to an Avaya Aura Contact Centre (AACC) Agent Desktop, which protocol is used to communicate between Avaya Aura Communication Manager (CM) and Avaya Aura Application Enablement Services (AES)?

Response:

- A. TR87
- B. ASAI/TSAPI
- C. WCF
- D. DMCC/TSAPI

**Answer: A**

### Question: 6

How can you effectively troubleshoot ASBCE's remote worker feature?

Response:

- A. By enabling comprehensive logging for remote sessions
- B. Checking firewall and NAT configurations
- C. Upgrading to the latest firmware
- D. Resetting user credentials

**Answer: B**

### Question: 7

A customer reports that none of their users can IM or see each other's presence. After troubleshooting you discover that default gateway of the Avaya Breeze™ SM100 has the wrong IP Address in the configuration. Where would you go to correct this problem?

Response:

- A. Use Avaya Aura System Manager web GUI to access the Breeze < Server Administration, and edit the Server Instance.
- B. Use SSH to Avaya Breeze™, and use the route command to correct the routing table.
- C. Use Avaya Aura System Manager web GUI to update the SIP Entity screen.
- D. Use SSH to Avaya Breeze™, and run SMnetSetup.

**Answer: C**

### Question: 8

Where can an administrator go to validate the Breeze/WebRTC cluster is synchronized to Avaya Aura System Manager (SMGR)?

Response:

- A. the Replication menu in WebRTC web interface
- B. the Synchronization menu in Breeze web interface
- C. the Replication menu in SMGR web interface
- D. the Duplication menu in SMGR web interface

**Answer:**

### Question: 9

When configuring Internet Friendly Gateway, what is a critical consideration for ensuring system security?

Response:

- A. Firewall configurations to prevent unauthorized access
- B. Regular password rotations for system administrators
- C. Continuous monitoring of transaction logs
- D. Implementation of end-to-end encryption protocols

**Answer: A**

### Question: 10

What are critical components of the call flow for SIP Trunking setup?  
(Choose Two)

Response:

- A. RTP start
- B. SDP negotiation
- C. TLS handshake
- D. SIP OPTIONS ping

|                    |
|--------------------|
| <b>Answer: B,D</b> |
|--------------------|

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