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Genesys GEOP-VP

Engage on-premises Voice Platform Certification



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Latest Version: 6.0

Question: 1

What two conditions must be met before provisioning GVP components?

(Choose two)

Response:

- A. Resource Manager must be installed and operational
- B. Media Control Platform must be synchronized with SIP Server
- C. Configuration Database must be accessible
- D. IVR scripts must be pre-loaded

Answer: A,C

Question: 2

Genesys Voice Platform is _____.

Response:

- A. A flexible platform for hosting voice self service solutions
- B. A distributed system
- C. Standards based
- D. All of the above

Answer: D

Question: 3

What is the Media Resource Control Protocol used for?

Response:

- A. Integrating Media Gateways
- B. Integrating Speech Servers
- C. Integrating Back Office Systems
- D. None of the above

Answer: B

Question: 4

Genesys Administrator allows you to ...?

(Choose Three)

Response:

- A. Display GVP reporting data
- B. Configure GVP components
- C. Write VXML code for GVP
- D. Read GVP log messages

Answer: A,B,D

Question: 5

What are the three Work Areas of Genesys Administrator?

Response:

- A. Reporting, Provisioning, Operations
- B. Monitoring, Provisioning, Operations
- C. Repository, Configuration, Monitoring
- D. None of the above

Answer: B

Question: 6

Which parameter must be configured during the provisioning of the Media Control Platform?

Response:

- A. Call routing strategies
- B. Media streaming codecs and ports
- C. Reporting intervals
- D. Centralized event logging

Answer: B

Question: 7

Which two components must be configured for a functional Reporting Server?

(Choose two)

Response:

- A. Database connectivity
- B. Media Control Platform integration
- C. IVR call flow definitions
- D. Schema compatibility with Reporting Database

Answer: A,D

Question: 8

What two actions should be taken if monitoring reveals component errors?

(Choose two)

Response:

- A. Reconfigure alarm thresholds
- B. Perform root cause analysis
- C. Increase media resource allocation
- D. Restart affected components

Answer: B,D

Question: 9

Which component in the GVP solution architecture is responsible for integrating with external reporting tools?

Response:

- A. Media Control Platform
- B. Reporting Server
- C. Resource Manager
- D. Composer

Answer: B

Question: 10

Which standards does GVP support?

Response:

- A. VoiceXML, MRCP, HTTP, SIP

- B. PASCAL, BASIC, CSharp, CCXML
- C. SIP, Fortran, VoiceXML, HTTP
- D. CSharp, Fortan, SIP, CCXML

Answer: A

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