Oracle 1Z0-1126-1

Oracle Guided Learning Project Management Foundations Associate - Rel 1



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Question: 1

What is the standard use of a Base Guide?

- A. You want to familiarize the project team with overall business processes.
- B. You want targeted assistance for specific areas of the host application.
- C. You want clear, step-by-step instructions for essential tasks.

Answer: C

Explanation:

A Base Guide in Oracle Guided Learning (OGL) is a content type designed to deliver clear, step-by-step instructions for completing essential tasks within a host application. It differs from Business Process Training, which focuses on familiarizing teams with overarching processes (option A), and Use Cases, which provide targeted assistance for specific areas (option B). Base Guides are practical tools aimed at enabling end users to perform critical functions efficiently, making them a cornerstone of task-oriented guidance in OGL.

Reference: Oracle Guided Learning User Guide – Content Types section.

Question: 2

Which content library saves users time by keeping cloud configuration support, documentation, and "how-to" guidance easily accessible?

- A. Business Process Training
- B. Oracle Content
- C. My Content
- D. Use Cases

Answer: B

Explanation:

The Oracle Content library is a centralized repository in OGL that provides prebuilt resources, including cloud configuration support, official documentation, and "how-to" guides. This library is designed to save users time by offering readily accessible, standardized content. Business Process Training (option A) focuses on process education, My Content (option C) is for custom user-created content, and Use Cases (option D) target specific scenarios rather than broad configuration support. Oracle Content is the most efficient option for quick access to essential guidance.

Reference: Oracle Guided Learning User Guide – Content Libraries section.

Question: 3

Where in the OGL console can users provide step-level feedback on a guide?

- A. In the feedback field within the Feedback Analytics dashboard
- B. In the Guide or Step Comments fields within the Content Editor
- C. In the Step Settings section of the Full Editor
- D. In the Description field of the Guide Settings modal

Answer: B

Explanation:

In the OGL console, step-level feedback is provided directly within the Content Editor, specifically in the Guide or Step Comments fields. This allows users to annotate specific steps or the entire guide during development or review, ensuring detailed and contextual feedback. The Feedback Analytics dashboard (option A) is for analyzing feedback trends, not submitting it. Step Settings (option C) adjusts configurations, and the Description field in Guide Settings (option D) is for metadata, not feedback. The Content Editor is the correct tool for this purpose.

Reference: Oracle Guided Learning User Guide – Content Editor section.

Question: 4

Which meeting signals the start of the OGL project, sets the tone, and clarifies roles and responsibilities?

- A. Go live
- B. Kickoff
- C. Content sustainment
- D. Hypercare

Answer: B

Explanation:

The Kickoff meeting is the official starting point of an OGL project. It sets the tone by aligning the team on objectives, timelines, and expectations while clarifying roles and responsibilities for all stakeholders. Go live (option A) marks deployment, Content sustainment (option C) focuses on ongoing maintenance, and Hypercare (option D) is post-launch support. The Kickoff meeting is critical for initiating the project effectively.

Reference: Oracle Guided Learning Project Management Guide – Project Initiation section.

Question: 5

When creating custom content, how will you capture requirements and communicate them?

- A. By sending a templated email to all end users
- B. By importing guides from the Use Case library
- C. By transmitting instructions through an Instant Messenger application
- D. By providing an outline with text and screenshots

Explanation:

Capturing and communicating requirements for custom content in OGL involves creating a detailed outline with text and screenshots. This method ensures clarity and specificity, allowing stakeholders to visualize and validate the content. Templated emails (option A) lack detail, importing Use Case guides (option B) is a starting point but not requirement capture, and Instant Messenger (option C) is informal and insufficient. The outline approach aligns with OGL best practices for documentation. Reference: Oracle Guided Learning User Guide – Custom Content Development section.

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