Avaya 70190T

Installing and Supporting Call Management System



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Question: 1

When diagnosing network issues, why is it necessary to understand the topology of the network? Response:

- A. It helps in predicting the impact of network changes.
- B. It allows for better placement of network monitoring tools.
- C. It identifies potential bottlenecks and single points of failure.
- D. It reduces the overall cost of network maintenance.

Answer: C

Question: 2

How do you verify network connectivity for Avaya Aura® Communication Manager during installation? (Choose Two)

Response:

- A. Ping test from the CMS to gateways
- B. Checking the physical connections
- C. Reviewing firewall rules
- D. Monitoring traffic with network management tools

Answer: A,C

Question: 3

What activities are crucial when preparing the system for production and customer handoff? (Choose Three)

Response:

- A. Final system audit
- B. User training
- C. Security assessment
- D. Performance optimization
- E. Integration testing

Answer: A,B,E

Question: 4

Why should system logs be regularly reviewed as part of maintenance procedures? Response:

- A. To update the system's security protocols
- B. To track user activities and system access
- C. To identify trends that may indicate underlying problems
- D. To comply with internal IT policies

Answer: C

Question: 5

During an upgrade, what scenarios must be considered to ensure a smooth transition? (Choose Two)

Response:

- A. Hardware compatibility
- B. Time of operation
- C. System downtime
- D. Data migration

Answer: A,D

Question: 6

Which options must be configured during the application of a CMS license at R19? Response:

- A. License type
- B. System capacity
- C. Feature activation
- D. User licenses

Answer: C

Question: 7

To establish network connectivity between CMS and the Avaya Aura® Communication Manager, which protocol is primarily used?

Response:

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A. HTTP B. FTP

C. SNMP

D. TCP/IP

Answer: D

Question: 8

Before handing off the CMS to the customer, which final step should be completed? Response:

- A. Deleting all default user accounts
- B. Running a full backup of the system
- C. Uninstalling the installation software
- D. Changing all default passwords

Answer: B

Question: 9

When planning an upgrade for the Avaya CMS, which component must be verified for compatibility with the new version?

Response:

- A. User access levels
- B. System backups
- C. Current hardware specifications
- D. Number of connected telephones

Answer: C

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