

# Latest Version: 6.0

## Question: 1

What should be considered when configuring the Avaya Workplace Attendant for a large number of attendants?

Response:

- A. Increasing the system's memory capacity
- B. Ensuring the network can handle increased traffic
- C. Setting up automated system updates
- D. Organizing attendants into groups based on department

**Answer: B**

## Question: 2

Which aspect is crucial when creating an Entity Link for the Avaya Breeze® platform?

Response:

- A. Ensuring compatibility with existing hardware
- B. Specifying the correct link type and direction
- C. Configuring the backup link options
- D. Setting the data encryption standards

**Answer: B**

## Question: 3

How are new attendant users added to the Avaya Workplace Attendant client?

Response:

- A. By configuring individual user profiles in the system settings
- B. By enabling guest access
- C. Through automatic enrollment during their first log-in
- D. By receiving an invitation link from the administrator

**Answer: A**

## Question: 4

Where does Avaya Workplace Attendant fit best within an organization's communication strategy?

Response:

- A. In securing remote access for employees
- B. At the front desk to unify communication channels
- C. In the data center for infrastructure management
- D. In the marketing department for campaign management

**Answer: B**

## Question: 5

Why is Breeze Communication with AAMS critical in a deployed Avaya Aura Media Server?

Response:

- A. It ensures that licensing information is synchronized.
- B. It facilitates the seamless transfer of media data.
- C. It allows for real-time updates to server settings.
- D. It integrates voice commands into the server operations.

**Answer: B**

## Question: 6

Which of the following is an essential step in configuring audio modes in the Avaya Workplace Attendant client?

Response:

- A. Testing each mode for compatibility with connected devices
- B. Selecting default volume settings
- C. Customizing audio settings based on user feedback
- D. Ensuring all users have compatible headsets

**Answer: A**

## Question: 7

What should be considered when creating a routing policy for an Avaya Breeze platform server?

Response:

- A. The expected call volume
- B. The types of calls (voice, video, etc.)
- C. The service level agreements in place
- D. The network's capacity to handle concurrent calls

**Answer: D**

## Question: 8

How can phone service be configured in the Avaya Workplace Attendant client for optimal performance?

Response:

- A. By selecting the highest bandwidth option
- B. By assigning a dedicated IP address
- C. By integrating with existing PBX systems
- D. By updating to the latest firmware

**Answer: C**

## Question: 9

Which consideration is key when deploying Avaya Workplace Attendant with Geo Redundancy in terms of licensing?

Response:

- A. Licenses must allow for operation across multiple geographical locations
- B. Each site requires a separate license
- C. A central license server must manage all site licenses
- D. Licenses are restricted to operation within single regions only

**Answer: A**