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BCS Practitioner Certificate in Requirements Engineering

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Question 1. (Multi Select)

A Business Analyst working on a project has just been notified of an update to a business policy, which will impact a set of baselined requirements. The Business Analyst will need to consult with the business stakeholders and agree on the change that needs to be made. They will also need to determine if any other related requirements will be impacted.

Which two elements of requirements management would enable an effective response to this event?

Please remember to select 2 answers.

Response:

- A: Configuration management
- B: Requirements identification
- C: Change control
- D: Requirements cross-referencing

Correct Answer: A, C

Question 2. (Single Select)

In discussions with a project manager, a Business Analyst has defined these items as “Features or characteristics that have been requested by a stakeholder and may form part of a solution”.

What is the Business Analyst describing?

Response:

- A: KPIs
- B: Requirements
- C: Actors
- D: Use Cases

Correct Answer: C

Question 3. (Single Select)

A Business Analyst is collaborating with manager of a retail organization to assess the existing customer returns process. A variety of profiles have been created which detail the individual goals, needs and characteristics of different sample customer types.

These profiles will be used to assess the customer journey from a range of perspectives and explore their individual experiences and any areas for improvement. What is the correct term to describe these customer profiles?

Response:

- A: Personas
- B: Touchpoints
- C: Use cases
- D: User roles

Correct Answer: A

Question 4. (Single Select)

Scott has chosen to model the requirements which have been elicited for his current project. Which of the following is not a benefit of modelling?

Response:

- A: Provides clarity
- B: Confirms requirements are in scope
- C: Confirms priority of requirements
- D: Removes ambiguity

Correct Answer: C

Question 5. (Single Select)

A Business Analyst is documenting the requirements to be developed for an Agile project using user stories. A colleague has suggested that they also consider using data models alongside the user stories. Which of the following best describes the reasoning for this recommendation?

Response:

- A: Modelling can help to identify any gaps in the user stories.
- B: Modelling is more accurate than user stories.
- C: Modelling would remove the need for further stakeholder input.
- D: User stories can be too challenging for stakeholders to interpret.

Correct Answer: A



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