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Apple
Apple-Device-Support
Apple Device Support Exam (SUP-2026)

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Product Version

✓ Up to Date products, reliable and verified.
✓ Questions and Answers in PDF Format.

Latest Version: 11.0

Question: 1

A user migrated to their new iPhone using a Mac backup of their old iPhone. The user reports their Health and Activity data is missing. Why is the Health and Activity data missing?

A. The user deselected Health and Activity data when they backed up their iPhone.
B. Health and Activity data isn't backed up when backing up to a computer.
C. The user restored from an unencrypted backup.
D. The user deselected Health and Activity data when they restored their backup.

Answer: C

Question: 2

Which feature isn't available with a Managed Apple Account?

A. iCloud Keychain
B. iCloud Drive
C. News
D. Health

Answer: D

Question: 3

A user reports that the keyboard on their Mac needs replacement. They say about 10 keys on the right side of the keyboard are producing incorrect characters when pressed. What is the most likely explanation?

A. Game Mode is active.
B. Mouse Keys is active.
C. The keyboard needs replacement.
D. Sticky Keys is active.

Answer: C

Question: 4

Where can you view the amount of memory that apps are using?

A. Console
B. Apple Diagnostics
C. System Information
D. Activity Monitor

Answer: D

Question: 5

Which accessibility feature enlarges text on the screen when you move the pointer over it?

A. VoiceOver
B. Zoom
C. Pointer Control
D. Hover Text

Answer: D

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