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# Construction and Industry

## ASQ-CQA

### Certified Quality Auditor Certification Exam



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## Question: 1

Which of the following types of data is likely to be most reliable?

- A. Data from an outside source
- B. Data from the audited area
- C. Attributes data
- D. Corroborated data

**Answer: D**

## Question: 2

Management can best ensure support for the audit function from other departments by

- A. continually evaluating the audit results
- B. reviewing audit follow-up activities and ensuring that corrective action requests are closed in a timely manner
- C. hiring personnel who have knowledge of quality procedures and by providing continuing education
- D. emphasizing the importance and usefulness of audits to the organization

**Answer: D**

## Question: 3

Managing the quality audit process includes ensuring that which of the following audit functions occur?

- i. Preparing and issuing the annual audit schedule
- ii. Issuing audit reports in a timely manner
- iii. Identifying appropriate corrective actions
- IV. Assessing the effectiveness of the quality audit process

- A. I and II only
- B. I and III only
- C. II and IV only
- D. I, II, and IV only

**Answer: D**

### **Question: 4**

The main function of an audit checklist is to

- A. identify the specific products to be examined
- B. serve as a guide for members of the audit team
- C. save time by auditing only the items listed
- D. expedite the preparation of the final audit report

**Answer: B**

### **Question: 5**

During an audit, the best way to determine whether an audited process is consistent with the requirements of the relevant written procedure is by

- A. doing a statistical analysis of historical data
- B. physically observing the actual practice
- C. questioning the personnel who perform the procedure
- D. evaluating anecdotal evidence

**Answer: B**

### **Question: 6**

The auditor has the most independence from the auditee in which of the following types of audits?

- A. First-party

- B. Supplier
- C. Third-party
- D. Management

**Answer: C**

### **Question: 7**

During the closing meeting, the lead auditor should do which of the following?

- A. Accept the presentation of objective evidence.
- B. Review the auditor's qualifications.
- C. Perform a causal analysis with the auditee.
- D. Present a summary of audit results.

**Answer: D**

### **Question: 8**

During an audit, the client learns that the auditor has recently completed a quality system audit of a major competitor. The client then questions the auditor about the competitor's audit results. The best action for the auditor to take is to

- A. discuss the results of the audit with the client, only if the competitor agrees
- B. go offline with the client, explain that the question is unethical, and that if the client persists, additional action by the auditor will be taken
- C. explain to the client that it would be inappropriate to discuss the results of that audit
- D. obtain permission from the competitor to use the results of the audit as examples for future clients, provided that the examples are not specific to business affairs or technical processes

**Answer: C**

### **Question: 9**

Quality system audits are directed at evaluating the

- A. specific procedures that have special significance for a company's quality mission
- B. quality aspects of various segments of a company's overall approach to quality management
- C. quality aspects of specific processes to measure conformance to quality standards
- D. organizational units that each have specific assigned missions

**Answer: B**

### **Question: 10**

Which of the following represents a sound time-management technique?

- A. Scheduling interviews simultaneously at two different facilities
- B. Constantly revising the audit schedule to accommodate follow-up questions
- C. Anticipating needs and making them known to the auditee in advance
- D. Determining the detailed audit schedule at the audit opening meeting

**Answer: C**

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