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CT-UT

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Question: 1

Which of the following statements about usability test scripts is wrong?

A. It contains pre-session interview questions.
B. It is a checklist used by the moderator of a usability test.
C. It contains post-session interview questions.
D. It contains answers to the test questions.

Answer: D

Explanation:
A usability test script outlines what the moderator should say and do before, during, and after the session including pre- and post-session interview questions and serves as a task checklist. It does not include the correct answers to the usability tasks, since the goal is to observe authentic user behavior rather than verify against predetermined responses.

Question: 2

In the last project, the usability tests substantially exceeded the budget of the test plan. Which quality control task could have been used to avoid this?

A. Check that the usability test plan has been properly reviewed
B. Check consumed resources regularly and compare with the estimates
C. Check that findings are communicated to the stakeholders
D. Check whether the usability test report conforms to the best practices

Answer: B

Explanation:
Regularly monitoring actual resource consumption against the planned estimates is a core qualitycontrol task for keeping a project on budget. By tracking effort, time, and costs as the test progresses, deviations become visible early, allowing corrective actions before the budget is substantially exceeded.

Question: 3

Which of the following statements about usability test plans is true?

A. It contains a schedule
B. It should contain the briefing instructions
C. It should be very elaborate and at least 10 pages
D. It contains the results of the test sessions

Answer: A

Explanation:
A usability test plan lays out the timing and sequencing of all test activities, specifying dates, durations, and milestones. This scheduling ensures that resources, participants, and logistics align with the overall project timeline.

Question: 4

Which of the following is the highest WCAG conformance level, promising the most accessible content?

A. Double A (AA)
B. Single A(A)
C. Triple A (AAA)
D. Quadruple A (AAAA)

Answer: C

Explanation:
WCAG defines three conformance levels - A, AA, and AAA - with each higher level encompassing all criteria of the lower ones plus additional requirements. AAA is the top tier, promising the greatest level of accessibility.

Question: 5

You're asked to evaluate the direct interaction between ordinary users and the software product. Which kinds of evaluations would be suited for that?

A. Accessibility evaluation
B. Usability maturity assessment
C. Risk assessment
D. Usability evaluation

Answer: D

Explanation:
Usability evaluation is specifically designed to assess how ordinary users actually interact with a product - observing task performance, measuring effectiveness, efficiency, and satisfaction. The other options

focus on organizational readiness (maturity), potential hazards (risk), or specialized needs (accessibility), rather than the direct user–product interaction.

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