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ServiceNow CIS-APM

**Certified Implementation Specialist - Application Portfolio
Management (APM)**



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Question: 1

The Retail Exchange Company has all of their applications in a single system of record and ownership has been established. Which level of the maturity model are they in right now?

- A. Level 1: Applications Under Management
- B. Level 2: Basic Rationalization
- C. Level 3: Advanced Rationalization
- D. Level 4: Continuously Optimized Portfolio

Answer: A

Question: 2

What does the Load Application Indicators and Compute Application Scores job do?

- A. Generates scores for all indicators and business applications across selected profiles
- B. Generates scores for selected indicators and selected applications across all profiles
- C. Generates scores for all indicators and business applications across all profiles
- D. Generates scores for all indicators and selected applications across all profiles

Answer: C

Reference:<https://docs.servicenow.com/bundle/paris-it-businessmanagement/page/product/application-portfolio-management/task/schedule-job-for-indicator-sourcing-score-cal.html>

Question: 3

APM combines with several ServiceNow technologies to provide a comprehensive view of your customer's application portfolio. Why would a customer want to utilize information from ServiceNow ServiceMapping? (Choose two.)

- A. Identify your customer's applications' underlying technologies.
- B. Identify your customer's application services.
- C. Produce a horizontal picture of a customer's business applications.
- D. Create an application inventory.

Answer: AB

Question: 4

What are the 4 sections of the APM portal home page that is aligned to The Open Group Architecture Framework (TOGAF)? (Choose four.)

- A. Information Portfolio
- B. Service Portfolio
- C. Catalog Portfolio
- D. Application Portfolio
- E. Business Portfolio
- F. Technology Portfolio

Answer: ADEF

Reference: <https://docs.servicenow.com/bundle/quebec-it-businessmanagement/page/product/application-portfolio-management/concept/application-portfolio-management-home.html>

Question: 5

APM interfaces with Software Asset Management to pull this application data: (Choose three.)

- A. Product Classification
- B. Software Model Data
- C. Hardware Asset Lifecycle
- D. Lifecycle Data
- E. Vendor Procurement

Answer: ACD

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