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iSQI LSSA-BB

Lean Six Sigma Academy Certified Lean Six Sigma Black Belt



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Question: 1

A kurtosis of -1,2754 indicates?

Response:

- A. Kanban Model
- B. Multi-modal (more than one distribution)
- C. Platykurtic (flat with a short tail)
- D. Leptokurtic (peaked with long tails)

Answer: C

Question: 2

In the Analyze phase, one of the things you do is:

Response:

- A. Define performance standards.
- B. Establish operating tolerances and pilot a solution.
- C. Define a process map.
- D. Establish process capability.

Answer: D

Question: 3

Special Cause Variation falls into which two categories?

Response:

- A. Natural & Unnatural
- B. Assignable & Pattern
- C. Short Term & Long Term
- D. Attribute & Discreet

Answer: B

Question: 4

An operator is measuring the distance between two points. Which is most likely to be influenced by the operator?

Response:

- A. Accuracy of the measurement
- B. Calibration of the instrument
- C. All of these answers are correct
- D. Precision of the measurement

Answer: AD

Question: 5

Which of these is not a primary cause for Non-normal Data?
Please choose the correct answer.

Response:

- A. Kurtosis
- B. Formulosis
- C. Mixed Distributions
- D. Granularity
- E. Skewness

Answer: B

Question: 6

A well written problem statement contains all of the following except?

Response:

- A. COPQ
- B. Goal
- C. Gap
- D. Complete Project Plan
- E. Timeline Reference
- F. Baseline

Answer: D

Question: 7

Select any of the following that are collective elements of a great control plan?

Response:

- A. Business Plans
- B. Standard Operating Procedures
- C. Communication Plans
- D. HR Accounting
- E. Training Plans

Answer: BCE

Question: 8

Control charts and their limits are the?

Response:

- A. Voice of the employee
- B. Voice of the team
- C. Voice of the customer
- D. Voice of the process

Answer: D

Question: 9

Cost of Poor Quality (COPQ) can be classified as Visible Costs and Hidden Costs. Which of these items is a Visible Cost?

Please choose the correct answer.

Response:

- A. Lost Customer Loyalty
- B. Returns
- C. Time Value of Money
- D. Late Delivery

Answer: B

Question: 10

Much of the Six Sigma methodology is used to identify and remove causes for _____.

Please choose the correct answer.

Response:

- A. Excess Inventory
- B. Lost Sales
- C. Process Variation
- D. Material Costs

Answer: C

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