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# **ServiceNow CIS-SAM**

**Certified Implementation Specialist - Software Asset  
Management Professional Exam**



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## **Product Version**

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# Latest Version: 7.0

## Question: 1

Software Asset Lifecycle has components.

- A. 8
- B. 6
- C. 7
- D. 5

**Answer: A**

## Question: 2

What are three ways to get software asset data into ServiceNow?

- A. Clone, Background Script, Discovery
- B. Import Data, Plugin, Clone
- C. Discovery, Import Data, Manual
- D. Plugin, Background Script, Manual

**Answer: C**

## Question: 3

Which of the following data elements are key to an effective Software Asset Management practice within ServiceNow? (Choose four.)

- A. Software allocations
- B. Software models
- C. Foundation data
- D. Software contracts
- E. Software entitlements

**Answer: ABCE**

## Question: 4

# HOTSPOT

Match the best practice method for the amount of data:

Large amount of data

▼
Import data
Manual
Discovery

Medium amount of data

▼
Import data
Manual
Discovery

Small amount of data

▼
Import data
Manual
Discovery

**Answer:**

Large amount of data

▼
Import data
Manual
Discovery

Medium amount of data

▼
Import data
Manual
Discovery

Small amount of data

▼
Import data
Manual
Discovery

## Question: 5

When receiving an order, which data point is mandatory?

- A. Assigned To
- B. Cost
- C. Asset Tag
- D. Serial Number

**Answer: C**

Explanation:

Reference: [https://docs.servicenow.com/bundle/orlando-it-servicemanagement/page/product/procurement/task/t\\_ReceiveAnAsset.html](https://docs.servicenow.com/bundle/orlando-it-servicemanagement/page/product/procurement/task/t_ReceiveAnAsset.html)

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