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Question 1. (Single Select)

Your client has situations where sometimes Customer Service Representatives (CSR) need to enter a sales order and then come back to it later to resolve client questions, add more information or lines, and so on.
What Is the correct way to handle this request?

A: Create a Line Type that does not affect inventory levels and then have the CSR change it to an S line after all issues are resolved.
B: Create a hold code that the CSR adds at order entry and then removes when the order Is ready to progress.
C: Add Order Activity Rules and then use Speed Status Update to advance the order.
D: Create an Order Type for this type of order with its own Order Activity Rules. Then create a version of the Pick Slip program to process these orders.

Correct Answer: C

Question 2. (Multi Select)

Which two statements are true for Procurement Management User Defined Codes (UDCs)?

A: To enable the routing of receipts, only receipts routing UDC is required; operations routing UDC is optional.
B: UDC 41/9 identifies the G/L offset that the system uses when It searches for the account to which it posts procurement transactions.
C: Procurement System Hold Codes (42/MC) is hard coded and has special handling code logic.
D: Schedule Name. Landed Cost Components. Order templates, Hem Price Groups, and Commodity Class Codes are required UDCs for Procurement Management.

Correct Answer: B, A

Question 3. (Single Select)

A client has entered two purchase orders. Based on the total amount, the first purchase order is required to go through the approval process and has not yet been approved. The second purchase order does not require approvals. The Items on each purchase order are now on the dock ready to be received. The receiving clerk can find only the purchase order that did not go through the approval process.
Identify the reason for this.

A: The values in the Incoming Last Status Codes processing options of Enter Receipts by PO program do not include both values for the purchase orders.
B: The processing option of the Enter Receipts by PO program is set to display only orders that have gone through the approval process and are activated.
C: The Override Next Status Code processing option in Purchase Order Entry (P4310) was not set to advance the second purchase order past an approved status.
D: The values in the Acceptable Incoming Next Status Codes processing options of the Enter Receipts by PO program do not include the value for unapproved purchase orders.
E: Purchase orders that go through the approval process must have an Other Allowed Value of Record Purchase Receipt on the approvals line of the Order Activity Rules.

Correct Answer: C

Question 4. (Single Select)

Your client is interested in using Sales Transfers to record the movement of goods between warehouses. How is Inventory committed when you enter a Sales Transfer order?

A: Shipping Branch/Plant: SO/WO soft commit. Receiving Branch/Plant: Other Quantity 1
B: Shipping Branch/Plant: SO/WO soft commit. Receiving Branch/Plant: On PO
C: Shipping Branch/Plant: SO/WO soft commit. Receiving Branch/Plant: In Transit
D: Shipping Branch/Plant: In Transit. Receiving Branch/Plant: On PO
E: Shipping Branch/Plant: In Transit. Receiving Branch/Plant: In Transit

Correct Answer: B

Question 5. (Multi Select)

Which two statements are true for Procurement Management User Defined Codes (UDCs)?

A: To enable the routing of receipts, only receipts routing UDC is required; operations routing UDC is optional.
B: UDC 41/9 identifies the G/L offset that the system uses when It searches for the account to which it posts procurement transactions.
C: Procurement System Hold Codes (42/MC) is hard coded and has special handling code logic.
D: Schedule Name. Landed Cost Components. Order templates, Hem Price Groups, and Commodity Class Codes are required UDCs for Procurement Management.

Correct Answer: B, A

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