



# ASQ

CSSBB Exam

Six Sigma Black Belt Certification - CSSBB

Exam Latest Version: 6.0

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### Question 1. (Single Select)

SWOT is an acronym for:

- A: success yields optimal teams
- B: none of the above
- C: strengths, weaknesses, opportunities, threats
- D: statistics without tables
- E: sensory Weibull ordinal tools

**Correct Answer: A**

### Question 2. (Single Select)

The support for an important quality initiative was lacking in congress until Reagan's Secretary of Commerce was killed in a horseback riding accident in 1987. That initiative was:

- A: assigning National Institute for Standards and Technology (NIST) quality oversight duties
- B: "consensus of the House" proclamation for Deming's 14 points
- C: changing National Bureau of Standards to NIST.
- D: authorizing the American National Standards Institute (ANSI) to join with the International Standards Organization (ISO) to promulgate standards.
- E: none of the above.

**Correct Answer: E**

### Question 3. (Single Select)

A quality leader who did extensive work with Japanese industry is:

- A: Juran
- B: Ishikawa

- C: Deming
- D: Ohno
- E: Taguchi
- F: all of the above
- G: none of the above

**Correct Answer: F**

#### **Question 4. (Single Select)**

In a series of linked processes and associated feedback loops the product or service flows \_\_\_\_\_ and the information flows \_\_\_\_\_.

- A: rapidly, slower
- B: downstream, upstream
- C: evenly, digitally
- D: to the customer, from the supplier
- E: none of the above
- F: sooner, later

**Correct Answer: B**

#### **Question 5. (Single Select)**

Causes in a cause and effect diagram often include management, measurement systems, mother nature and the four standard causes:

- A: man, manufacturing, methods, material
- B: man, material, millennium, machines
- C: man, material, methods, machines
- D: none of the above
- E: marketing, methods, material, machines

**Correct Answer: A**



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