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Question: 1

A clinic is adopting new electronic medication reconciliation screens. One staff member gathers user feedback, translates workflow needs into system requirements, and coordinates testing with clinicians and IT. Which role is this person most likely performing?

- A. Revenue cycle collector
- B. Informatics or systems analyst
- C. Biomedical repair technician
- D. Compliance surveyor

Answer: B

Question: 2

A hospital is having repeated delays because critical supplies do not reach procedure areas on time. Which department is most directly responsible for inventory, procurement, and distribution of these materials?

- A. Supply chain or materials management
- B. Infection prevention
- C. Revenue cycle
- D. Credentialing

Answer: A

Question: 3

A hosted telehealth vendor promises 99.9% monthly uptime, a 1-hour response time for critical incidents, and defined support hours. Which document should contain these commitments most directly?

- A. Data dictionary
- B. Fishbone diagram
- C. Service level agreement
- D. User acceptance script

Answer: C

Question: 4

A patient's problem list remains visible only to authorized clinicians, but an unauthorized change has made one diagnosis inaccurate. Which principle has been most directly compromised?

- A. Integrity
- B. Confidentiality
- C. Availability
- D. Scalability

Answer: A

Question: 5

A planned weekend EHR maintenance window is approved in advance. Department leaders want staff to know how work will continue safely while the system is offline. Which preparation is most appropriate?

- A. Rely on staff to invent local workarounds if needed
- B. Follow scheduled downtime procedures and communicate them ahead of time
- C. Cancel all patient visits even if alternate workflows exist
- D. Wait until the outage begins before deciding how to proceed

Answer: B

Question: 6

An analyst reviewing structured patient documentation sees references to the cardiovascular, respiratory, and gastrointestinal systems. These terms are examples of what kind of clinical vocabulary?

- A. Body-system terminology
- B. Financial adjustment codes
- C. Network topology labels
- D. Contractual performance clauses

Answer: A

Question: 7

An inpatient unit leader wants to know the average number of occupied beds each day over the past month. Which metric is being reviewed?

- A. Turnaround time
- B. Average daily census
- C. Barcode compliance rate
- D. Case mix index

Answer: B

Question: 8

An organization publishes educational materials, conferences, and field guidance to support member development, but it does not formally accredit provider organizations. What type of body is this most likely to be?

- A. Professional association
- B. Accreditation agency
- C. Claims processor
- D. Network vendor

Answer: A

Question: 9

An outpatient organization needs laboratory results from one system to appear automatically in another. A health IT professional reviews interface specifications, validates data flow, and works with both vendors to resolve message failures. Which role is most directly reflected in this work?

- A. Community outreach coordinator
- B. Payroll specialist
- C. Interface or integration analyst
- D. Volunteer services manager

Answer: C

Question: 10

An employee wants to email a spreadsheet of patient appointment details to a personal account to finish work at home because it seems faster than using the approved remote-access method. According to sound privacy and security practice, what is the most appropriate response?

- A. Allow it because efficiency is more important than policy in busy periods
- B. Permit it if the employee promises to delete the file later

- C. Allow it only when the file contains more than 100 patients
- D. Require use of approved organizational procedures that protect confidentiality and security

Answer: D

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