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Esri EAOA_2026

Esri ArcGIS Online Administration Associate 2026



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Question: 1

What determines whether a user can move an item between folders in ArcGIS Online?

- A. Only administrators can move items between folders
- B. The item must be public to move it
- C. The user must be the owner of the item
- D. The item must belong to a group with update capability

Answer: C

Question: 2

You need to review the total number of credits consumed by a hosted feature layer over the past 30 days. Where should you look?

- A. Organization's group usage report
- B. Hosted feature layer's item details page
- C. Activity log
- D. License assignment window

Answer: B

Question: 3

When reviewing the list of organization members, how can an administrator quickly identify inactive users?

- A. Sort users by role
- B. Filter users by user type
- C. Review the Last Login column
- D. Check content creation logs

Answer: C

Question: 4

Which method allows an administrator to proactively prevent unexpected high credit consumption from members or services in an ArcGIS Online organization?

- A. Configure credit budgets per member
- B. Assign limited user types
- C. Set group-level permissions
- D. Restrict access to the Map Viewer

Answer: A

Question: 5

A department reports that their credit allocation ran out in under two weeks. What should an admin do first?

- A. Remove their assigned roles
- B. Disable spatial analysis tools
- C. Check the activity log for patterns
- D. Switch them to Viewer user type

Answer: C

Question: 6

What happens when you disable the organization's ability to use social logins?

- A. OAuth tokens are regenerated for all users
- B. Only administrators can now access the portal
- C. Public content becomes inaccessible
- D. Users must sign in using Esri credentials or SAML

Answer: D

Question: 7

If you notice unusually high credit usage for tile generation, which two areas should you investigate to find the cause?

(Choose two)

- A. Map Viewer performance logs
- B. User content sharing settings
- C. Activity log for publishing actions

D. Item details for tile layers

Answer: C,D

Question: 8

Why would an administrator configure utility services like print and elevation in ArcGIS Online?

- A. To allow analysis and operations in web maps and apps
- B. To enable automated group creation
- C. To enable multi-factor authentication for users
- D. To assign credits to each hosted feature layer

Answer: A

Question: 9

How can you ensure your organization stays within its allotted annual credits in ArcGIS Online?

- A. Disable new content creation
- B. Periodically reset all user roles
- C. Monitor usage with the status dashboard
- D. Reduce the number of administrators

Answer: C

Question: 10

Where does an administrator configure the time zone, region, and units used in the organization's map settings?

- A. On the homepage layout settings
- B. Inside each user's profile preferences
- C. Within the Item details section
- D. Under Map settings in the Organization tab

Answer: D

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