

APPLE SUP-2026

Apple Device Support



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Product Version

- ✓ Up to Date products, reliable and verified.
- ✓ Questions and Answers in PDF Format.

Latest Version: 6.0

Question: 1

Which action does System Integrity Protection restrict?

- A. Downloading files from external storage devices
- B. Installing apps from the App Store without user approval
- C. Permitting software to select a startup disk
- D. Saving documents outside the user's home folder

Answer: C

Question: 2

You plan to erase and reinstall macOS. You want to preserve the Mac computer's network settings, which aren't backed up.

What should you do before you start to erase?

- A. Use Startup Disk to export a settings profile.
- B. Use macOS Setup Assistant to recover settings.
- C. Restore macOS and choose "Preserve all data."
- D. Record your network settings and back up files.

Answer: D

Question: 3

You want to use Instant Hotspot to share your internet connection with your nearby compatible Apple devices.

Which two additional requirements must be met to use Instant Hotspot? (Choose two.)

- A. Each device has IPv6 turned on.
- B. Each device is signed in with the same Apple Account.
- C. Each device has both Wi-Fi and Bluetooth turned on.
- D. Each device must be connected to the same mobile network provider.
- E. Each device must be signed in to a different Apple Account.

Answer: B,C

Question: 4

A device uses a _____ when the private MAC address is set to Rotating.

- A. Hardware address that is defined by a configuration profile.
- B. Hardware address that is defined by the user.
- C. Private address that rotates to a different private address weekly.
- D. Private address that rotates to a different private address every 2 weeks.

Answer: D

Question: 5

How can you get detailed information about a Mac computer's Wi-Fi environment?

- A. A Network Utility summary
- B. A Console wireless report
- C. A Wireless Diagnostics report
- D. An Activity Monitor network screenshot

Answer: C

Question: 6

Your personal device is signed in to both your Managed Apple Account and your unmanaged Apple Account.

Which of these data types remains under your control?

- A. Work-related email
- B. Organization assigned apps
- C. Documents stored in iCloud Drive
- D. Organization data and documents

Answer: C

Question: 7

Which two data types can be included only when you create an encrypted iPhone backup to a Mac?
(Choose two.)

- A. Device passcode
- B. Saved passwords
- C. Wallet
- D. Face ID
- E. Wi-Fi settings

Answer: B,E

Question: 8

Which iPhone setting should you choose to restore iPhone to factory settings?

- A. Erase All Content and Settings
- B. Device Wipe
- C. Return to Service
- D. Reset All Settings

Answer: A

Question: 9

You need to reset a user password on Mac but you can't log in. You enter macOS Recovery and open Terminal.

How can you use Terminal to reset the user password?

- A. Use the passwd command to reset the user password.
- B. Use the reset password command to reset the user password.
- C. Launch Disk Utility directly from Terminal.
- D. Modify Secure Boot settings to allow local account recovery.

Answer: B

Question: 10

A Custom App on your iPad continues to quit unexpectedly after a recent iPadOS update. The app developer requests detailedlogs to determine the cause of the issue.

What can you use to obtain this information?

- A. Apple Diagnostics
- B. Sysdiagnose
- C. System Information
- D. Recovery logs

Answer: B

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