

Boost up Your Certification Score

SDI SDM-v9 Service Desk Manager v9



For More Information – Visit link below:

<https://www.examsboost.com/>

Product Version

- ✓ Up to Date products, reliable and verified.
- ✓ Questions and Answers in PDF Format.

Latest Version: 6.0

Question: 1

Which elements should be included in an effective virtual induction?

1. Pre-boarding preparation
2. A structured first week plan
3. Clear communication channels
4. Avoiding culture discussions until later

- A. 1, 2 and 3
B. 1, 3 and 4
C. 2, 3 and 4
D. 1, 2 and 4

Answer: A

Question: 2

Which part of an effective Service Desk strategy explicitly deals with uncertainty and potential limitations?

- A. Risks and Assumptions
B. Vision and Mission
C. High Level Strategic Objectives
D. Introduction

Answer: A

Question: 3

Which of the following is NOT part of a Service Desk Manager's role in Financial Management?

- A. Cost control
B. Budget planning and forecasting
C. Contract negotiation with external suppliers
D. Demonstrating transparency and accountability

Answer: C

Question: 4

Which of the following statements about why Continual Improvement is important and what it does is INCORRECT?

- A. Continual Improvement is important because it helps align services and practices with changing business needs
- B. Continual Improvement does this by continually improving products, services, and practices over time
- C. Continual Improvement does this by resolving incidents as quickly as possible when they occur
- D. Continual Improvement is important because it enhances service quality, efficiency, and business alignment

Answer: C

Thank You for Trying Our Product

For More Information – **Visit link below:**

<https://www.examsboost.com/>

15 USD Discount Coupon Code:

G74JA8UF

FEATURES

- ✓ **90 Days Free Updates**
- ✓ **Money Back Pass Guarantee**
- ✓ **Instant Download or Email Attachment**
- ✓ **24/7 Live Chat Support**
- ✓ **PDF file could be used at any Platform**
- ✓ **50,000 Happy Customer**



Visit us at: <https://www.examsboost.com/test/sdm-v9>