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# Oracle 1Z0-1064-26

**Oracle Fusion Service 2026 Implementation Professional**



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## **Product Version**

- ✓ Up to Date products, reliable and verified.
- ✓ Questions and Answers in PDF Format.

# Latest Version: 6.0

## Question: 1

To create a service request, you log in to Engagement Cloud, navigate to service > Service Request and then click "Create Service Request".

Which set of field must be completed to save the service request (assume as-delivered field properties have not been changed)?

- A. Title, Status
- B. Title
- C. Title, Category, Severity, Status
- D. Title, Status, Problem Description
- E. Title, Category, Severity

**Answer: C**

## Question: 2

To create a new Survey object, you create a sandbox and set it as active.

Which two statements are correct while creating your Survey object in Application Composer?

- A. Multiple users cannot use your sandbox at the same time.
- B. You can set a second sandbox as Active at the same time in order to begin working on another new object.
- C. Your changes won't be available to any other sandbox or to any application in the mainline application layer until you have published your sandbox.
- D. Your changes are isolated and do not impact other users' configuration environments or the production environment.

**Answer: C,D**

## Question: 3

You have been instructed to implement the "My Knowledge" page for your customer's Engagement Cloud site.

Which is the correct first action in configuring "My Knowledge"?

- A. Use the task "Manage Administrator Profile Values", search for the "Enable My Knowledge Menu for All Users" profile option, and activate it.

- B. Use the task “manage Administrator Profile Values”, search for the “Enable My Knowledge Menu for Service” profile option, and activate it.
- C. Use the task “Manage Service Request knowledge Profile Options”, search for the “SVC\_ENABLE\_KNOWLEDGE\_PAGE\_EXTERNAL\_USERS” profile option, and set “Site” value to “Yes”.
- D. Use the task “Manage Service Request knowledge Profile Options”, search for the “SVC\_ENABLE\_ARTICLE\_CREATION\_EDITION” profile option, and set the “SITE” value to “Yes”.
- E. Use the task “Manage Administrator Profile Values”, search for the “Enable My Knowledge Menu for Help Desk” profile option, and activate it.
- F. Use the task “Manage Service Request knowledge Profile Options”, search for the “SVC\_ENABLE\_KNOWLEDGE\_IN\_SR” profile option, and set “SITE” value to “Yes”.

**Answer: A**

### Question: 4

Identify two correct statements about the way Visual Builder Cloud service (VBCS) and Digital Customer Service (DCS) are related.

- A. VBCS is a visual development tool for creating applications in DCS.
- B. DCS is an Offering in Engagement Cloud and VBCS is another Offering in Engagement Cloud.
- C. DCS is an Offering in Engagement Cloud and VBCS is part of that Offering.
- D. DCS is a visual development tool for creating applications in VBCS.

**Answer: A,C**

### Question: 5

Which two keyboard shortcuts can be modified?

- A. OK
- B. Create Service Request
- C. Cancel
- D. Save and Continue
- E. Save and Close

**Answer: A,B**

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