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# **Broadcom**

## **250-616**

**Broadcom Clarity Support Technical Specialist**



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### **Product Version**

- ✓ **Up to Date products, reliable and verified.**
- ✓ **Questions and Answers in PDF Format.**

# Latest Version: 6.0

## Question: 1

A support engineer is asked to troubleshoot a Modern UX issue that started immediately after a new installation step was completed. Which action is most appropriate first?

- A. review the recent change
- B. delete all project caches
- C. disable all REST calls
- D. resubmit all timesheets

**Answer: A**

## Question: 2

Which Clarity command-line utility is used to verify the application services are running after a startup or service restart?

- A. admin system check
- B. service status all
- C. validate database
- D. admin system healthcheck

**Answer: B**

## Question: 3

A user reports that they cannot see the Tasks tab on a specific project. What is the most likely cause?

- A. Insufficient CPU resources on the application server.
- B. The project is not marked as 'Active'.
- C. The user lacks the appropriate access rights (e.g., Project - View Task).
- D. The associated financial plan is not approved

**Answer: C**

## Question: 4

If the Clarity application is running, but background jobs are stuck in a 'Scheduled' or 'Waiting' state and are not progressing, what is the most probable cause to investigate first?

- A. The Application (App) service is down.
- B. The database transaction logs are full.
- C. The application cache needs to be refreshed.
- D. The Background (BG) service is stopped.

**Answer: D**

### Question: 5

A project manager expects actuals to appear after time entry, but the values are still missing in financial views. Which area should be checked first?

- A. timeslice processing status
- B. OWB login settings
- C. report paper size
- D. roadmap card layout

**Answer: A**

### Question: 6

A Clarity administrator suspects that an environment-specific configuration difference caused a post-migration issue. Which action is most appropriate first?

- A. disable every background job
- B. remove all custom objects
- C. compare source and target settings
- D. restart all user sessions

**Answer: C**

### Question: 7

What is the purpose for running the Installation Checker (checkinstall) on the designated server for a new installation or upgrade?

- A. To install the base database schema and tables.
- B. To verify system resources like CPU and disk space.
- C. To validate the prerequisites and configuration file syntax before installation.

D. To verify that your system is ready for installation.

**Answer: D**

### Question: 8

A process failure occurs only for one business object type, while other object types complete normally through the same workflow. What is the most defensible first conclusion?

- A. object-specific setup differs
- B. all BG services failed
- C. the database is down
- D. reporting is corrupt

**Answer: A**

### Question: 9

A user reports a custom report is running slowly in Jaspersoft. What is a primary area for investigation within Clarity's context?

- A. The user's network speed.
- B. The efficiency of the report's underlying SQL query.
- C. The report's paper size setting.
- D. The resource's skill set.

**Answer: B**

### Question: 10

A team completes a server migration and finds that Classic functionality is reachable, but Open Workbench users cannot connect. What is the most appropriate first troubleshooting focus?

- A. timeslice date ranges
- B. Jaspersoft query tuning
- C. OWB connection settings
- D. rate matrix values

**Answer: C**

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