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Product Version

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Latest Version: 6.0

Question: 1

A OneClick operator reports that a model is visible but its expected alarm context is missing. Which area should be checked first?

- A. model event context
- B. PM trend interval
- C. report folder rights
- D. session timeout rules

Answer: A

Question: 2

A support engineer sees that one dashboard widget is blank, while other widgets built from the same device group still show current data.

a. What is the most appropriate first troubleshooting focus?

- A. report log files
- B. Spectrum event rules
- C. widget scope settings
- D. password aging policy

Answer: C

Question: 3

A dashboard shows a device as monitored, but the expected daily trend line has large gaps. Which troubleshooting area should be checked first?

- A. Spectrum model family
- B. daily aggregation coverage
- C. report title settings
- D. login banner format

Answer: B

Question: 4

Which directory is the SSdbload command MUST be run from when using the command line to initialize and load a saved database?

- A. \$SPECROOT/SS-DB-Backup
- B. \$SPECROOT/SS-Tools
- C. \$SPECROOT/bin
- D. \$SPECROOT/SS

Answer: D

Question: 5

A support engineer is investigating why a device alarm appears on one landscape but not on another after a synchronization event. Which troubleshooting area should be checked first?

- A. landscape sync status
- B. dashboard color theme
- C. report margin size
- D. login banner text

Answer: A

Question: 6

A topology map looks incomplete for one site after a discovery cycle. Which troubleshooting area is most appropriate first?

- A. report paper layout
- B. site modeling results
- C. PM rollup timing
- D. browser zoom level

Answer: B

Question: 7

A newly added device class appears in inventory, but expected performance profiles are not active. What is the most appropriate first troubleshooting focus?

- A. user group templates
- B. report print settings

- C. Spectrum landscape names
- D. profile assignment rules

Answer: D

Question: 8

A support engineer wants to know whether a missing trend is caused by bad device data or by the selected time range. Which first action is best?

- A. compare another time range
- B. restart all collectors
- C. rebuild report schemas
- D. disable all alarms

Answer: A

Question: 9

A support engineer notices that one device stops showing fresh status changes after a maintenance event, while adjacent devices continue updating normally. What is the most appropriate first troubleshooting focus?

- A. UI theme settings
- B. report sort order
- C. device polling path
- D. user profile data

Answer: C

Question: 10

A landscape comes back online after maintenance, but one set of alarms does not repopulate as expected. What is the most appropriate first troubleshooting focus?

- A. dashboard label format
- B. post-restart event flow
- C. report header layout
- D. password complexity rule

Answer: B

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