

### Question 1. (Single Select)

A user is submitting data from a form on your Web page to a database using a CGI script. Which attribute of the form field elements organizes the user's information into name=value pairs?

- A: Name
- B: Form
- C: Value
- D: Method

**Correct Answer: A**

### Question 2. (Single Select)

Digital signatures verify the integrity of the data, verify the identity of the sender, and:

- A: Provide data confidentiality.
- B: Enforce non-repudiation.
- C: Create certificate requests.
- D: Sign digital certificate requests.

**Correct Answer: B**

### Question 3. (Single Select)

Gwen works for a small company where she has been asked to find a cost-effective option for providing comprehensive customer service. The finance, technical support, sales and customer service departments all need to share information about their customers. Gwen is considering adoption of a customer relationship management (CRM) application. Which of the following would be the most cost-effective solution?

- A: She can purchase a new server, then create and maintain the CRM in-house.
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B: She can outsource all customer service so the company can focus on product development.

C: She can contract with a cloud service provider to host the CRM that her company's employees can access.

D: She can hire a programmer to develop and maintain the CRM specific to her company's needs, then have a service provider host the application.

**Correct Answer: C**

#### **Question 4. (Single Select)**

Which of the following is used to help non-technical users collectively classify and find information on a site?

A: A wiki

B: Tagging

C: Ajax

D: Web feed

**Correct Answer: A**

#### **Question 5. (Single Select)**

Sally is a network technician at Acme Corporation. She has been directed to configure the network adapter for a company laptop so that it can be used to connect to the company network and the Internet. What is one of the required TCP/IP settings that she will need to configure?

A: MAC address

B: Default gateway

C: Loopback address

D: Workstation name

**Correct Answer: B**

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