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# SAP C\_SIGBT

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## **Product Version**

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- ✓ **Questions and Answers in PDF Format.**

# Latest Version: 6.0

## Question: 1

What is true about value chains?  
There are two correct answers.

- A. The number of levels is not fixed. They depend on the business structure of a company and their processes.
- B. All processes in a value chain need to contain detailed subprocesses.
- C. The recommended number of levels is between 3 and 5.
- D. They always start with End-to-End processes.

**Answer: A,C**

Explanation:

- Value chains are flexible and can have different numbers of levels depending on company complexity.
- SAP recommends 3–5 levels for clarity and usability.

## Question: 2

Which of the following statements is true?  
Choose the correct answer.

- A. Value chains are the only concept which provides an entry point to business processes.
- B. Value chains are just one concept, which provides an entry point to business processes.

**Answer: B**

Explanation:

Value chains are one of several ways to structure and explore business processes in SAP.

## Question: 3

What is true about End-to-End processes?  
Choose the correct answer.

- A. The process considers only one specific department. Hence, there must be multiple processes.
- B. The process does not consider departmental boundaries. It starts with the customer demand and ends with the fulfillment of the customer need, regardless how many departments are involved.

**Answer: B**

Explanation:

End-to-End processes span multiple departments to deliver a complete business outcome.

### Question: 4

There are 3 levels to focus on in Business Process Management (BPM). The strategic, operational, and technical level. What does the operational level focus on?

Choose the correct answer.

- A. It focuses on the alignment and achievement of company goals.
- B. It focuses on capturing additional information on processes and tasks.
- C. It focuses on getting a comprehensive insight into specific processes.

**Answer: C**

Explanation:

Operational BPM focuses on detailed process performance, metrics, and insight into daily operations.

### Question: 5

Which answers are correct about process management?

There are two correct answers.

- A. Strategic process management focuses on tasks and responsibilities in processes.
- B. Operational process management focuses on tasks and responsibilities in processes.
- C. Strategic process management includes the alignment of the company's processes to the overall company goals.
- D. Operational process management focuses on the alignment of the company's processes to the overall company goals.

**Answer: B,C**

### Question: 6

All processes and their included information can be viewed by all hub users.

Choose the correct answer.

- A. True
- B. False

**Answer: B**

Explanation:

- Access in the SAP Signavio Process Collaboration Hub is role- and permission-based.

- Not all users can view all processes; some content may be restricted depending on user roles or business units.

## Question: 7

What's possible for Hub users?

There are four correct answers.

- A. Provide comments / feedback on process content
- B. Identify all process where a certain role / department is responsible
- C. Click on tasks and objects to get additional information
- D. Remove outdated process models
- E. Navigate through the value chain and process levels
- F. Edit tasks in a process model, if they are wrong

**Answer: A,B,C,E**

Explanation:

Hub users can view processes, navigate hierarchies, check responsibilities, and provide comments/feedback.

## Question: 8

What are additional information you could access by clicking on elements of a process diagram?

There are three correct answers.

- A. Documentation to further describe a task.
- B. How-to guidance provided as documents.
- C. Reports created from a process diagram.
- D. Dictionary entries.

**Answer: A,B,D**

Explanation:

Clicking a process element in the hub gives:

- Task documentation
- How-to guidance (manuals, procedures)
- Business glossary or dictionary entries

## Question: 9

The SAP Signavio Process Collaboration Hub is mainly for process modelers.

Choose the correct answer.

- A. True

B. False

**Answer: B**

Explanation:

- The hub is designed for all business users, not just modelers.
- It is a collaboration portal for reviewing, giving feedback, and learning about processes.

### Question: 10

What are some benefits of the SAP Signavio Process Collaboration Hub?

There are two correct answers.

- A. Provide the option to print and archive processes.
- B. Provide feedback on processes (e.g. if content is outdated).
- C. Provide a central knowledge portal for the business processes of a company.

**Answer: B,C**

Explanation:

Hub benefits:

- Feedback mechanism for process improvement
- Centralized knowledge repository for business processes

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