

Boost up Your Certification Score

SAP

C_OCM_2601

SAP Certified - Organizational Change Management



For More Information – Visit link below:

<https://www.examsboost.com/>

Product Version

- ✓ **Up to Date products, reliable and verified.**
- ✓ **Questions and Answers in PDF Format.**

Latest Version: 6.0

Question: 1

You are confronted with the statement that project management and change management are more or less the same thing. What is your reply?
Choose the correct answer.

- A. Change management focuses on the content side, project management on the process side of a cloud project.
- B. Change management focuses on the operational topics, project management on the strategic topics of a cloud project.
- C. Change management focuses on the soft factors, project management on the hard factors of a cloud project.
- D. Change management focuses on the internal stakeholders, project management on the external stakeholders of a cloud project.

Answer: C

Question: 2

Users are different in the way they react to a new cloud solution. Which groups can be distinguished?
There are three correct answers.

- A. Innovators (2,5%) and early adopters (13,5%) are open for innovation and the first to adopt a new cloud solution.
- B. Members of the early majority (34%) adopt a new cloud solution before the average user.
- C. The late majority (34%) adopt a new cloud solution only after the majority of the impacted users has done so.
- D. Resisters (16%) oppose any change and cannot be convinced to adopt a new cloud solution at all.

Answer: A,B,C

Question: 3

The project sponsor doubts the added value of organizational change management for an upcoming cloud implementation. How would you argue to change their mind?
There are three correct answers.

- A. Change management provides information and training, which reduces both insecurity and concerns, and increases motivation.

- B. Change management addresses all relevant stakeholder groups and supports a dialogue between business and the project team, which enhances commitment and reduces resistance.
- C. Change management asks all impacted users for their opinion, so that the final solution reflects all individual needs.
- D. Change management fosters user adoption, which allows the company to realize the targeted business benefits at an earlier stage.

Answer: A,B,D

Question: 4

Change management addresses people-related challenges during a cloud implementation. Which common issues might have to be tackled?
There are three correct answers.

- A. Users demonstrate a "not-invented-here" attitude towards the new standard cloud solution and show a lack of buy-in.
- B. Having to adapt the cloud solution to individual needs can be a technical challenge, especially for users without an IT background, and can result in irritation and aggression.
- C. New, challenging tasks can make users feel over-burdened which may lead to resistance.
- D. Leaving comfort zones and unlearning dear old habits can cause stress and frustration.

Answer: A,C,D

Question: 5

The project sponsor wants to understand the concept of user adoption. What do you tell them?
There are two correct answers.

- A. Fast and sustainable user adoption is a key success factor for any IT implementation project.
- B. User adoption indicates how willingly, and to what extent, users work with a new solution and consume the offered functions and features for their daily work.
- C. User adoption in cloud projects is automatically quite high, because cloud solutions are easy to use.
- D. User adoption has an affective, a technical, and a motivational component.

Answer: A,B

Question: 6

What should a change manager keep in mind to foster a fast and sustainable adoption of a cloud solution?
There are two correct answers.

- A. Defining KPIs and measuring user adoption is helpful.
- B. Switching off legacy systems is the best way to foster user adoption.
- C. User adoption is a process and requires time.
- D. Managing user adoption should be done only around the go-live milestone.

Answer: A,C

Question: 7

Cloud implementations are holistic business transformations. Which change impacts are usually observed?

There are two correct answers.

- A. Political changes, e.g. new composition of the executive board or the supervisory board
- B. Organizational changes, e.g. new roles and responsibilities
- C. Strategic changes, e.g. new mission statement or new product portfolio
- D. People-related changes, e.g. new skill requirements or new mindset

Answer: B,D

Question: 8

Assessing the company's current capabilities to manage the people side of change can reveal assets a cloud implementation can build upon. Which aspects should be assessed?

There are three correct answers.

- A. The change culture, a subset of the organizational culture
- B. The average budget spent on organizational change management in previous IT projects
- C. The companies' previous change experience
- D. Existing change management knowledge

Answer: A,C,D

Question: 9

You are a professional project manager and consider acting as a change manager in an upcoming cloud project. What benefits do your current skills and experience bring?

Choose the correct answer.

- A. If you are an experienced project manager, you bring along everything to also act as a change manager.

- B. As project management and organizational change management require completely different skill sets, your current skills are not an asset as a change manager.
- C. Project management skills and experience are helpful assets to act as a change manager.
- D. There is a mandatory set of personal traits you need to act as a change manager. Your project management skills and experience are not relevant here.

Answer: C

Question: 10

The project sponsor of a cloud implementation has some assumptions regarding the investment for organizational change management. Where do you agree?
There are two correct answers.

- A. The higher the complexity of the cloud project, the higher the investment in organizational change management.
- B. Cloud projects with a high strategic relevance for the company don't require change management, because they will have a high priority anyway
- C. The more change impacts are expected, the more organizational change management is required.
- D. The higher the number of functional sub projects, the higher the need for organizational change management.

Answer: A,C

Thank You for Trying Our Product

For More Information – **Visit link below:**

<https://www.examsboost.com/>

15 USD Discount Coupon Code:

G74JA8UF

FEATURES

- ✓ **90 Days Free Updates**
- ✓ **Money Back Pass Guarantee**
- ✓ **Instant Download or Email Attachment**
- ✓ **24/7 Live Chat Support**
- ✓ **PDF file could be used at any Platform**
- ✓ **50,000 Happy Customer**



Visit us at: <https://www.examsboost.com/test/c-ocm-2601>