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ServiceNow SMC-IH

ServiceNow Micro-Certification Integration Hub (SMC-IH)



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Latest Version: 6.0

Question: 1

In Flow Designer, what menu item on the landing page do you select to build an Integration?

- A. New Flow
- B. New Subflow
- C. New Action
- D. New Script
- E. Sec Ops

Answer: C

Question: 2

Which two benefits does IntegrationHub provide to organizations?
(Choose two)

- A. Simplifies integrations using prebuilt actions
- B. Eliminates the need for any scripting in ServiceNow
- C. Reduces development time for common integrations
- D. Automatically upgrades third-party applications

Answer: A,C

Question: 3

An administrator installs the Slack spoke but cannot use its actions in Flow Designer. What is the most likely cause?

- A. The Slack spoke is not activated in the correct scope.
- B. The MID Server has not been upgraded.
- C. The sys_properties table is missing required entries.
- D. The Script Includes for Flow Designer were not updated.

Answer: A

Question: 4

When configuring a new connection for an IntegrationHub spoke, what must an admin typically define?

- A. The spoke installation path on the MID Server
- B. The sys_id of the Flow Designer action
- C. The ServiceNow instance version and patch level
- D. The credentials and endpoint details of the target system

Answer: D

Question: 5

How does the MID Server communicate with the ServiceNow instance?

- A. Through outbound HTTPS initiated by the MID Server
- B. By opening inbound ports on the corporate firewall
- C. Using direct database connections to ServiceNow
- D. Via UI Policies in the platform

Answer: A

Question: 6

Which two tasks must be completed before a MID Server can be used in IntegrationHub?
(Choose two)

- A. Install the MID Server application on a host system
- B. Configure the MID Server record in the ServiceNow instance
- C. Install spokes from the ServiceNow Store
- D. Assign the sys_flow role to the MID Server

Answer: A,B

Question: 7

A developer creates a new connection alias for a REST spoke but leaves the “Connection & Credential” field empty. What will happen when the flow executes?

- A. The flow will attempt to use default system credentials.
- B. The flow will automatically switch to Script Step.
- C. The flow will fail with a missing authentication error.
- D. The flow will retry three times before failing.

Answer: C

Question: 8

Why are spokes beneficial for developers working in ServiceNow?

- A. They eliminate all need for integration testing.
- B. They replace the need for Flow Designer completely.
- C. They allow configuration of MID Servers without scripting.
- D. They provide low-code, prebuilt integration actions.

Answer: D

Question: 9

Which IntegrationHub component enables communication with systems that require credentials and authentication?

- A. Data Pill Picker
- B. Connection Alias
- C. Script Include
- D. Subflow

Answer: B

Question: 10

Which two prerequisites must be met to use IntegrationHub in Flow Designer?
(Choose two)

- A. Flow Designer must be active
- B. At least one spoke must be installed
- C. A MID Server must always be deployed
- D. An update set must be applied for each spoke

Answer: A,B

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