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Question: 1

You are a developer in the HR department working on designing a workflow for vacation requests to be approved. A third-party service sends the vacation requests as Slack messages and the content of the messages can be modified.
Which app concept should you implement so that app managers can approve vacation requests and have an updated message shown in Slack once the request has been approved?

A. Message reactions
B. Interactive buttons
C. Global shortcuts
D. Slash commands

Answer: B

Explanation:
Interactive buttons are the appropriate component because the approval action is directly associated with an existing Slack message. Slack specifically recommends making notification messages actionable when the recipient is expected to perform an immediate follow-up activity. Approval scenarios are a canonical example: a message can contain Approve/Reject buttons, and the resulting interaction payload can be processed by the application backend. After the manager selects Approve, the application can persist the approval to the external vacation-management service and then modify the Slack message to represent the new state. Slack's chat.update method is explicitly designed to update previously posted, non-ephemeral messages and is suitable for reflecting state changes after an interactive action. Interactive messages therefore provide both the decision mechanism and a clean method for maintaining visible state. A reaction could signal intent but does not provide the same structured interactive workflow. Global shortcuts and slash commands are primarily workflow entry points and are unnecessary when the actionable business object is already represented by a message. This aligns directly with Design the Interactive Flow of Your App, including interactive message components and updating application surfaces after user actions.

Question: 2

Employees at your company may have access to some very sensitive customer dat
a. Every employee must participate in privacy and compliance trainings annually. They must also sign compliance and data privacy agreements quarterly. Getting every employee to complete these trainings on time is a big challenge for your company.
Which set of actions should your company use to automate this process?

A. Create a workflow that fires once per quarter to the #announcements channel, reminding all employees to fill out their quarterly privacy agreement. Provide a link to the external system of record in that workflow.
B. Create an app that sends individual employees reminders in Slack to complete the privacy trainings and re-sign the agreements in an external system of record. Send messages to the managers of employees who have not completed the training or signed the agreement to help encourage them to move along.
C. Create an app that uses a slash command to deliver the privacy and compliance training. Use a modal flow to display the company's current privacy policy and allow employees to agree. Send quarterly reminders to re-sign via direct message (DM).

Answer: B

Explanation:
Option B provides the strongest Slack-platform architecture because the process requires individualized status tracking, integration with an external system of record, recurring reminders, and escalation when employees remain noncompliant. Slack apps are specifically intended to automate tasks and connect Slack with external business systems. The application can determine each employee's compliance state externally and send targeted Slack notifications only where action is required. A quarterly announcement workflow is insufficient because it treats every employee identically and cannot distinguish completed from outstanding obligations. It also lacks an escalation mechanism. Option C unnecessarily places compliance training and acceptance inside Slack even though the scenario identifies an external system of record. That creates duplicated state and introduces additional governance concerns around which system represents the authoritative acceptance record. Slack's application-design guidance also cautions against noisy broad notifications. Targeted communication is preferable where a service concerns an individual user, and manager escalation can be generated only for unresolved cases. This maps to Apps in the Slack Platform, particularly recommending how Slack applications can automate organizational operations and integrate existing business processes with external systems.

Question: 3

You are building an app and want to follow Slack design guidelines closely.
Which two design guidelines will provide the best user experience?

A. Keep it glance-able
B. Begin shortcut names with a noun
C. Use pictures instead of text where possible
D. Frequently post messages from a Slack bot
E. Display complex app workflows in their entirety

Answer: A, C

Explanation:
A and C are the two choices that best align with the current official Slack design guidance. Slack emphasizes concise, easily processed content. Applications should communicate clearly and minimize unnecessary cognitive load so users can understand information quickly rather than reading lengthy or overly complex interfaces. This supports the principle represented by option A. Slack's Block Kit design guidance also recommends simplifying suitable information with pictures. For example, faces may communicate user identity more efficiently than lists of names, and maps can sometimes communicate location more effectively than text. Images must still be accessible through appropriate alt_text; the recommendation is not to remove essential textual meaning indiscriminately. Option B is incorrect under current official guidance. Slack explicitly states that shortcut names should start with a verb, not a noun. Option D conflicts with Slack's recommendation to avoid excessive notifications, while option E is directly contrary to the guidance to reduce complexity by progressively revealing controls and information. The supplied document marks A and B, but B conflicts with Slack's published developer guidance and therefore should not be retained as the verified answer. This question belongs under Design a Great User Experience.

Question: 4

You are building a Slack app that will allow users to submit time off requests to their manager by providing the key details in a form: absence period, free text descriptive information, and manager's username. In order for users to submit their request for time off, you need to create a modal containing Block Kit elements that will allow users to input information for their request.
Which Block Kit elements should be used to collect this information?

A. Time picker, plain-text input and number input
B. Datetime picker, plain-text input and select menu of users
C. Time picker, plain-text input and select menu of users
D. Datetime picker, plain-text input and number input

Answer: B

Explanation:
The required inputs map directly to three Block Kit element types. First, a datetime picker allows a user to select both a date and a time and therefore provides substantially more suitable information for an absence period than a time-only picker. Slack defines the datetimepicker element specifically for selecting a date and a time of day. Second, descriptive information is unstructured text, making a plain-text input the appropriate component. Plain-text input elements can collect single-line or multiline free-form information inside an input block. Third, the manager should be represented as a Slack user identity rather than an arbitrary number. Slack provides the users_select element, which automatically populates the selectable options using users visible in the current workspace. The resulting value is a Slack user ID, providing a stable identifier suitable for subsequent API calls and workflow processing. Options A and D

incorrectly use a number input for the manager. Option C uses the correct user selector but supplies only a time picker, which cannot capture the required calendar component. This directly tests Design the Interactive Flow of Your App, specifically constructing modal interfaces using appropriate Block Kit elements.

Question: 5

Your security team asks you to develop an app that:
• syncs with an employee database built internally, and
• provisions users automatically for your Slack Enterprise Grid plan.
You start to design an app using the SCIM API, but realize you aren't able to install it in your grid without asking for some help.
Which two roles must the installing user belong to when they install a Slack app that uses SCIM and request the admin scope?

A. App Collaborator
B. Apps Admin
C. Org Admin
D. Org Owner
E. Moderator

Answer: D

Explanation:
Under Slack's current SCIM documentation, Org Owner is the valid role for installing a SCIM application in an Enterprise organization. Slack requires an OAuth token carrying the admin scope for SCIM operations. Both Org Owners and Org Admins may subsequently use SCIM functionality to modify users, provided the token-generating account retains sufficient privileges. However, Slack explicitly distinguishes token usage from application installation: only an Org Owner can install the SCIM app on an Enterprise organization. Therefore, the supplied question is structurally defective because it instructs the candidate to “Choose 2 options,” while current official Slack SCIM requirements yield only one correct choice from the available options: D. An App Collaborator is an application-development role and does not confer Enterprise administration authority. Apps Admin and Moderator likewise do not satisfy SCIM installation requirements. Org Admin is relevant to SCIM administration and certain admin.* APIs, but is not sufficient for installing the SCIM application itself. The source bank marks C and D; that key should be corrected. This belongs to APIs for Managing Your Slack, particularly SCIM provisioning, administrative authorization, and Enterprise organization role requirements.

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