Salesforce

Slack-Admn-201

Salesforce Certified Slack Administrator

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Question: 1

[User Management]
Big Corp uses an IdP (Identity Provider) to manage access for its members to its Plus plan on Slack. Their security team wants to make sure members will be automatically deactivated when they leave the company.
Which of the following must be true to ensure that members are automatically deactivated?

A. Each member's access must be set to expire after 90 days.
B. The member must not be a Workspace Admin or Owner.
C. The member who is leaving the company must have left all channels.
D. The IdP must support deprovisioning via SCIM.

Answer: D

Question: 2

[Enterprise Grid Configuration]
What would be the expected behavior if a team member in Enterprise Grid is added to an IdP (Identity Provider) group with auto-provisioning enabled to a workspace?

A. The member would be automatically added to the new workspace and would be unable to leave.
B. The member would be notified that they have a new workspace that they can join and would be unable to dismiss it until they have joined the workspace.
C. There will be no changes to the member's workspace list.
D. The member would be automatically added to the new workspace unless it is a hidden workspace.

Answer: D

Question: 3

[Security and Compliance]

Which of the following statements describes the effect of configuring mandatory Two Factor Authentication (2FA) in Slack?

A. Members must have a sophisticated and complex password that is updated regularly.
B. Members must use a biometric reader to authenticate with Slack.
C. Members use single sign-on (SSO) to handle the exchange of usernames and passwords on behalf of Slack.
D. Members must submit a verification code along with their password each time they sign in.

Answer: D

Question: 4

[User Management]
Tracy works on a marketing team and needs to collaborate with a marketing vendor for a new project being planned in various channels.
To ensure the project is not delayed, Tracy must approve the new member invitations. Which statement is true about roles in this scenario?

A. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.
B. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
C. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for the marketing vendor.
D. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for the marketing vendor.

Answer: B

Question: 5

[Enterprise Grid Configuration]
Andrew is the Primary Org Owner for his company's Enterprise Grid org, which consists of three workspaces. Frank, a new member of the IT department, will be responsible for inviting guests and managing one of the three workspaces' settings.
Which role should Andrew give Frank in Slack?

A. Member
B. Workspace Admin

C. Multi-channel Guest
D. Primary Org Owner

Question: 6

[Channel Management]
Medium Inc's #hr-benefits channel is a default channel designed to educate employees on benefit information and updates. However, it is now filled with requests for benefits help. Sometimes people even post sensitive personal information when asking questions.
Which TWO options, combined, present the best solution to reduce noise in this channel?
(Choose two.)

A. Limit the posting permissions to Org Admins, plus specific people.
B. Create a private channel and implement a personal benefits workflow, which doesn't broadcast the sensitive information in channel.
C. Encourage employees to direct message the HR team with questions and confidential information.
D. Archive the channel and create a new channel to eliminate the noise.

Question: 7

[Enterprise Grid Configuration]
Takeshi is an Org Admin on Enterprise Grid. A business leader asks him to create an org-wide channel for a cross-functional company project, but he replies that he needs to create a cross-workspace channel instead.
Which of the following best describes why a multi-workspace channel is more appropriate than an org-wide channel in this scenario?

A. There is a limit of ten org-wide channels, and this project would not necessitate creating one.
B. Org-wide channels are created by default when Slack is first implemented and cannot be reconfigured afterwards.
C. Org-wide channels are discoverable by all workspaces in the same Grid org and should only be used for information that applies to all employees.
D. Multi-workspace channels can be archived at the end of the project, but org-wide channels cannot.

Question: 8

[Integration and Automation]
The Operations team at Fire Extinguishers Ltd has recently launched Slack and wants to better collaborate when internal alerting systems notify them of a failure. In the past, it was difficult to identify where the alert was coming from and who was responding. Sometimes, the team even missed the alerts.
The Operations team and the Security team both have alerting set up with popular software tools, and the alerts get sent to multiple, unrelated teams.
What should Fire Extinguishers Ltd do to centralize their alerting identification and response?

A. Build custom apps for all the popular tools that send the alerts to one channel.
B. Install apps from the Slack App Directory for the tools they use, and have the apps post alerts in a #alerts-all channel for the relevant teams to monitor.
C. Set up Slackbot custom responses to trigger when the word "alert" or "failure" is used in Slack.
D. Send an announcement to the company reminding them to be more responsive when receiving alerts.

Answer: B

Question: 9

[Change Management and Training]
The Sales team at Large Inc is having trouble figuring out the role Slack should play in their work day. The Sales team travels often and prioritizes time with customers. They don't have a lot of time to attend training.
Which two of the four strategies would help increase adoption on the Sales team? (Choose two.)

A. Install the Salesforce app in the Sales workspace immediately, as this is the number one integration for Sales teams using Slack.
B. Send out a weekly email campaign for two months to use Slack with the warning that Slack access will be denied to anyone that joins Slack after the two-month email campaign is finished.
C. Run a campaign promoting the Slack mobile app, so the Sales team understands the value of mobility and persistent communications.
D. Survey the Sales team to understand what currently makes their job difficult and determine which apps/integrations and workflows to prioritize.

Question: 10

[Security and Compliance]
Cristina is evaluating a Slack app's security and notices that it has the following scopes present: channels:write and chat:write:user.
Based on those scopes, which TWO actions can the app perform in Slack? (Choose two.)

A. Modify public channels
B. Upload files
C. Send messages as a member
D. Access group direct messages

Answer: A, C

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