ServiceNow

CIS-EM
Certified Implementation Specialist-Event Management Exam



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Latest Version: 7.0

Question: 1

When creating an alert management rule, where would you specify a workflow to resolve a given condition?

A. From the Remediation tab
B. From the Actions tab
C. From the Launcher tab
D. In the Related Links section

Answer: A

Explanation:
Reference: https://docs.servicenow.com/bundle/orlando-it-operationsmanagement/page/product/event- management/task/create-alert-management-rule.html

Question: 2

What type of system can a MID Server can be installed on?

A. OpenVMS System
B. Microsoft Windows Server
C. Linux System
D. Microsoft Windows Desktop
E. Any system inside the customer firewall
F. Mac OS X System

Answer: B

Explanation:
Reference: https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/product/midserver/reference/r_MIDServerSystemRequirements.html

Question: 3

What would be the primary use case for creating Javascripts in Event Management?

A. To create a customized pull connector to retrieve events on behalf of an event source

B. To automatically populate the Configuration Management Database (CMDB)
C. To parse a nodename out of your raw event data in an event rule
D. To run as part of a remediation workflow for IT alerts that fail to execute

Answer: A

Explanation:
Reference: https://docs.servicenow.com/bundle/orlando-it-operationsmanagement/page/product/event- management/task/t_EMCreateCustomConnectorDefinition.html

Question: 4

What would you use to define the monitoring sources allowed to communicate with the ServiceNow instance for Operational Intelligence?

A. Metric Registration
B. Metric Config Rules
C. Metric Type Actions
D. Metric to CI

Answer: C

Explanation:
Reference: https://docs.servicenow.com/bundle/orlando-it-operationsmanagement/page/product/event- management/concept/operational-intelligence-overview.html

Question: 5

The value of the Alert Priority score is a composite of what?

A. The value of the alert's category and its relative weight
B. The value of the alert's category and its Priority Group
C. The value of the alert's Severity and its Priority Group
D. The value of the alert's Severity and its relative weight

Answer: A

Explanation:
Reference: https://docs.servicenow.com/bundle/orlando-it-operationsmanagement/page/product/event- management/concept/alert-priority.html

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